

NOTICE OF MEETING

LICENSING SUB COMMITTEE

Thursday, 16 November 2023, 7.00 pm - Microsoft Teams (watch the live meeting [here](#), watch the recording [here](#))

Members: Councillors Sheila Peacock (Vice-Chair), Nicola Bartlett and Nick da Costa

Quorum: 3

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the 'meeting room', you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items will be considered under the agenda item where they appear. New items will be dealt with under item 7 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and

(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. SUMMARY OF PROCEDURE

The Sub-Committee will first hear from the Licensing Officer. After that, the applicant will present their application and the Sub-Committee and objectors will have the opportunity to ask questions. Then, the objectors will present their case and the Sub-Committee and objectors will have the opportunity to ask questions.

All parties will then have the opportunity to sum up, and then the meeting will conclude to allow the Sub-Committee to deliberate and reach a decision. This decision will then be provided in writing within five working days of this meeting.

6. APPLICATION FOR A REVIEW OF A PREMISES LICENCE AT CONNECT BAR AND RESTAURANT, 71 TURNPIKE LANE, WOOD GREEN, LONDON, N8 0EE (HARRINGAY) (PAGES 1 - 50)

To consider an application for a review of a premises licence.

7. NEW ITEMS OF URGENT BUSINESS

To consider any items of urgent business as identified at item 3.

Nazyer Choudhury, Principal Committee Co-ordinator
Tel – 020 8489 3321
Fax – 020 8881 5218
Email: nazyer.choudhury@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Wednesday, 08 November 2023

Report for: Licensing Sub Committee – 16th November 2023

Title: Application for a Review of a Premises Licence – CONNECT BAR AND RESTAURANT, 71 TURNPIKE LANE, WOOD GREEN, LONDON, N8 0EE

Report authorised by: Daliah Barrett, Licensing Team Leader, Regulatory Services

Ward(s) affected: HARRINGAY

**Report for Key/
Non Key Decision:** Not applicable

1. Describe the issue under consideration.

- 1.1 This Noise & Nuisance Team submitted a review against Connect Bar on 22nd September 2023. The application cites the failure on the part of the licence holder Ms Margaret Twist to uphold and promote the licensing objectives of:
 - the prevention of crime and disorder
 - Prevention of public nuisance
 - Public safety
- 1.2 complaints relate to loud music, operating beyond permitted and fights taking place that emanate from the premises. A copy of the current premises licence is attached to the review application at Appendix 1.
- 1.3 The Appendices to support the Trading Standards review are produced in Appendix 1 as listed below:
 - Annex 1: Supporting document
 - Annex 2: footage
 - Annex 3: Copy of current Premises Licence.
- 1.3 The review application has not specified what action the LSC is being asked to consider in relation to this matter. The review application was advertised in accordance with the requirements of the Licensing Act 2003.
- 1.8 Each of the Responsible Authorities were consulted in respect of the application.

2.0 Relevant Representations

- 2.1 **Metropolitan Police** – Representation was made in support of the review and provides additional information of incidents involving the premises. A copy of the Police representation can be seen in Appendix 2.
- 2.2 **Premises Licence Holder** – Ms Twist had submitted some communication which is attached at Appendix 3.

3.0 Licensing history

- 3.1 The premises has operated since 2016. It is situated along a parade of shops with residential above.

4.0 RELEVANT LAW, GUIDANCE & POLICIES:

4.1 The paragraphs below are extracted from either :

- the Licensing Act 2003 ('Act'); or
- the Guidance issued by the Secretary of State to the Home Office of April 2018 ('Guid'); or
- the London Borough of Enfield's Licensing Policy Statement of January 2021 ('Pol').

5.0 General Principles :

5.1 The Licensing Sub-Committee must carry out its functions with a view to promoting the licensing objectives [Act s.4(1)].

5.2 The licensing objectives are :

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; &
- the protection of children from harm [Act s.4(2)].

5.3 In carrying out its functions, the Sub-Committee must also have regard to :

5.4 the Council's licensing policy statement; &

5.5 guidance issued by the Secretary of State [Act s.4(3)].

6.0 Review:

6.1 In reviewing a licence the Licensing Sub-Committee will consider, and take into account, the complaints history of the premises and all other relevant information [Pol s.16.10].

6.2 A number of reviews may arise in connection with crime that is not directly connected with licensable activities, for example the sale of contraband goods.(Pol s.19.8) The Sub-Committee does not have the power to judge the criminality or otherwise of any issue. The Sub-Committee's role is to ensure the promotion of the crime prevention objective [Guid s.11.24].

6.3 Where reviews arise in respect of these criminal activities and the Sub-Committee determines that the crime prevention objective is being undermined, it is expected that revocation of the licence – even in the first instance – should be seriously considered [Guid s.11.28].

7. Decision:

7.1 Having heard all the representations (from all parties) the Licensing Sub-Committee must take such steps as it considers appropriate for the promotion of the licensing objectives. The steps are :

- to modify the conditions of the licence;
- to exclude a licensable activity from the scope of the licence;
- to remove the designated premises supervisor
- to suspend the licence for a period not exceeding three months;

- to revoke the licence [Act s.52].

7.2 In deciding which of these powers to invoke, the Sub-Committee should so far as possible seek to establish the cause or causes of the concerns which the representations identify. The remedial action taken should generally be directed at these causes and should always be an appropriate and proportionate response to address the causes of concern that instigated the review. [Guid s.11.20].

8 Other considerations

8.1 Section 17 of the Crime and Disorder Act 1998 states: 'Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those function on, and the need to do all that it reasonably can to prevent crime and disorder in its area'.

9 Human Rights

9.3 While all Convention Rights must be considered, those which are of particular relevance to the application are:

- Article 8 – Right to respect for private and family life.
- Article 1 of the First Protocol – Protection of Property.
- Article 6(1) – Right to a fair hearing.
- Article 10 – Freedom of Expression.

10. Use of Appendices

Appendix 1 – Review Application Form and copy of current licence
Supporting documents -
Appendix 2- Met Police representation
Appendix 3- Correspondence from Ms Twist.

Background papers

Section 82 Guidance
Haringey Statement of Licensing Policy

Background Papers :
None other than any identified within the report.

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Appendix 1

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London Borough of Haringey, Licensing Team, River Park House, Level 1, 225 High Road, Wood Green, London, N22 8HQ

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Craig Bellringer Noise and Nuisance Officer

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
CONNECT BAR AND RESTAURANT 71 TURNPIKE LANE	
Post town LONDON	Post code (if known) N8 0EE

Name of premises licence holder or club holding club premises certificate (if known)
Margaret Gakenia Twist

Number of premises licence or club premises certificate (if known)
LN/000017243

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

✓

3) a member of the club to which this application relates
(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

Please tick ✓ yes

I am 18 years old or over

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Haringey Council 9 th Floor Alexandra House Wood Green London N22 7TY
Telephone number (if any)
E-mail address (optional) Craig.bellringer@haringey.gov.uk

This application to review relates to the following licensing objective(s)

- | | |
|-----------------------------------------|---------------------------------|
| | Please tick one or more boxes ✓ |
| 1) the prevention of crime and disorder | ✓ |
| 2) public safety | ✓ |
| 3) the prevention of public nuisance | ✓ |
| 4) the protection of children from harm | |

Please state the ground(s) for review (please read guidance note 2)

The Noise and Nuisance team have an extensive complaints history for this premises since 22nd September 2022 we've received 54 reports but most of these were out of our service hours (Thursday to Sunday 6pm to 2am).

As they were made outside our service hours the Noise and Nuisance team struggled to investigate the residents reports of staying open and operating beyond their agreed hours.

On 12th February 2023 officers attended a local resident's property and could hear excessively loud music from the resident's bedroom. Officers established the music was coming from Connect Bar. They issued an abatement notice.

Sunday 26th March 2023 18:15hrs, we received a report from a local resident that loud music was playing from Connect Bar. When I with my colleague attended the shutters were down and the business appeared closed, but we could hear people inside talking when we were stood outside. Officers went into the resident's property and could hear talking from the business. Officers knocked on the shutters and Ms Twist answered, we believed Ms Twist was intoxicated as her eyes were red, hazy and her speech was slurred. We observed people were inside drinking and smoking when we went inside, we could see and smell the cigarette smoke, there were around eight people inside at the time of our visit.

Residents have sent multiple videos of people outside Connect Bar causing a public nuisance, I attended on Wednesday 29th March 2023 to be able to view the CCTV from the dates that residents have supplied and the date I went in on Sunday 26th March 2023 to verify if this was a one off as I believe they had a lock in and continued throughout the evening into the Sunday evening.

Ms Twist was unable to work the equipment for us to be able to view to verify if the incidents residents have reported was from her property. There was only one camera working and that camera is positioned outside and overlooking a resident's front door from above her business which enables them to monitor people coming to her business and for people visiting her neighbouring residents. The cameras inside did not work at the time of my visit and look in a state of disrepair.

Please see below from Connect Bar Premises Licence:

A digital CCTV system will be installed in the premises.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.

Provide a linked record of the date, time of any image.

Provide good quality images - colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.

An incident log shall be kept at the premises and made available on request to the Police, which will record the following:

- (a) all crimes reported to the venue*
- (b) all ejections of patrons*
- (c) any complaints received*
- (d) any incidents of disorder*
- (e) seizures of drugs or offensive weapons*
- (f) any faults in the CCTV system or searching equipment or scanning equipment*
- (g) any refusal of the sale of alcohol*
- (h) any visit by a relevant authority or emergency service.*

A minimum of 1 S.I.A registered security staff to be present from 2300 until venue closes should time of closure be after 0000.

The Premises Licence holder will provide the Police with contact details of at least two members of staff (or other person(s)) who are trained and familiar with the operation of the equipment so that, at the expense of the Premises Licence holder, they are able to check that the equipment is operating properly and that they are able to provide copies of recorded data upon request and within no more than 12 hours from the time of the request.

The Premises Licence holder / Designated Premises Supervisor must notify the Licensing Office or the Police in the event of CCTV breakdown or malfunction as soon as is reasonably practicable and in any event within 24hrs.

Customers are to be prevented from leaving the premises with glasses or open bottles.

The designated premises supervisor will ensure that he/she gives written authorisation to individuals whom they are authorising to sell alcohol in their absence. This should be maintained and made available for Authorised Officers.

No external street drinking by patrons will be permitted.

Patrons are to use a designated external area for smoking.

All alcohol is to be displayed / stored behind the counter.

Any person who is authorised to sell alcohol at the premises will be provided with training on first appointment and on a regular basis thereafter. Training will include information on how to prevent underage sales and any other relevant matters. A written record will be kept of all training provided and this record will be kept on the premises for inspection by any Responsible Authority.

A minimum of two A4 notices stating CCTV is in operation will be displayed throughout the premises where the public have access.

The reason I have called for a licensing review as I believe Ms Twist is unable to adhere to licensing objectives. Specifically:

THE PREVENTION OF CRIME AND DISORDER

PUBLIC SAFETY

THE PREVENTION OF PUBLIC NUISANCE



Please provide as much information as possible to support the application (please read guidance note 3)

Below is the current licence.

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2330

Friday and Saturday 1300 to 0130

Late Night Refreshment

Sunday to Thursday 2300 to 2330

Friday and Saturday 2300 to 0130

The opening hours of the premises:

Sunday to Thursday 1200 to 0000

Friday and Saturday 1200 to 0200

I recommend changing the hours to reduce the risk of public nuisance.

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2300

Friday and Saturday 1300 to 2300

The opening hours of the premises:

Sunday to Thursday 1200 to 2300

Friday and Saturday 1200 to 2300

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓

yes

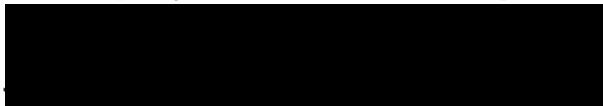
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date

22/9/23

Capacity

NOISE AND NUISANCE OFFICER

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Turnpike Lane Resident

16/06/2023

Craig Bellringer
Noise and Nuisance Officer

Subject: Regarding Noise and Disturbances Caused by Connect Bar and Restaurant

Dear Mr Bellringer,

I am writing this formal statement to express my deep concern and dissatisfaction regarding the ongoing disturbances caused by Connect Bar and Restaurant, which is near my residence. As a full-time employee and part-time student, the disruptive activities occurring at this premises have had a significant negative impact on my ability to rest and concentrate on my studies during the weekends.

It has come to my attention that Connect Bar and Restaurant has been consistently operating beyond their licensed hours. This infringement not only violates the regulations set forth by Haringey Council but also exacerbates the adverse effects experienced by the residents in the vicinity, including myself. The establishment's failure to adhere to the stipulated closing time has led to a surge in noise levels, fights, and other unacceptable behaviour by its patrons during late hours of the night.

The customers of Connect Bar and Restaurant consistently engage in disruptive and disturbing activities, such as shouting, swearing, and engaging in physical altercations. On multiple occasions, I have personally witnessed these incidents and have taken videos as evidence of their unruly behaviour. Furthermore, it has become common for these individuals to consume nitrous oxide balloons and consume alcohol on the streets outside the premises, often in large groups.

However, it is with great concern that I must inform you that, in November of last year, I was physically assaulted by three customers of Connect Bar and Restaurant when I attempted to capture video evidence of their disturbance.

This incident occurred as I was documenting the unruly behaviour of the individuals. They aggressively confronted me, assaulting me physically to prevent me from capturing their actions on video. This unprovoked act of violence not only caused physical harm (resulting in a fractured cheekbone) but also instilled fear and trauma, affecting my overall well-being and sense of security.

The assault I experienced serves as a testament to the volatile and dangerous environment that has been cultivated by Connect Bar and Restaurant and its patrons. It is unacceptable that individuals who are simply seeking to document and report disturbances are met with violence and intimidation.

The excessive noise generated by the patrons of Connect Bar and Restaurant has severely impacted my quality of life and academic pursuits. As a result of the constant disturbances, I am regularly awakened multiple times throughout the night to early mornings on Fridays, Saturdays, Sundays, and Mondays between 12:00 am and 8:00 am. Whether it is the sound of fights, profanities, or groups of people congregating outside the premises as far as our flat entrance, the disruption prevents me from obtaining the rest necessary for me to function effectively in both my professional and educational responsibilities.

I would like to highlight that these disturbances not only affect me but also my flatmates. One of my flatmates works on Saturdays and relies on a good night's sleep to perform well at their job. The constant noise and disruption from Connect Bar and Restaurant significantly hinder their ability to rest and negatively impact their work performance. Additionally, my other flatmate is a full-time student who requires a quiet environment to allow for a good night's sleep to achieve good academic results.

Furthermore, I must emphasize that the noise from inside the premises is not contained, as the patrons frequently leave the door open, allowing the noise to escape into the surrounding area. This has further intensified the disturbance experienced by the neighbouring residents, myself included.

As a responsible citizen and stakeholder within the community, I believe it is crucial to maintain a peaceful and harmonious environment for all residents. I trust that you will take this matter seriously and work towards resolving the ongoing disturbances caused by Connect Bar and Restaurant promptly.

Sincerely,

Haringey resident

LICENSING ACT 2003
Sec 24

PREMISES LICENCE

Receipt: AG10904612

Premises Licence Number: LN/000017243

This Premises Licence has been issued by:

**The Licensing Authority, London Borough of Haringey,
6th Floor Alexandra House, 10 Station Road,
Wood Green, London, N22 7TR**

Signature:

Date: 7th November 2016

Part 1 – PREMISES DETAILS

Postal Address of Premises or, if none, Ordnance Survey map reference or description:

**CONNECT BAR AND RESTAURANT
71 TURNPIKE LANE
LONDON
N8 0EE**

Telephone:

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:

Supply of Alcohol

Late Night Refreshment

The times the Licence authorises the carrying out of licensable activities:

Supply of Alcohol

Sunday to Thursday 1200 to 2330

Friday and Saturday 1300 to 0130

Late Night Refreshment

Sunday to Thursday 2300 to 2330

Friday and Saturday 2300 to 0130

The opening hours of the premises:

Sunday to Thursday 1200 to 0000

Friday and Saturday 1200 to 0200

PREMISES DETAILS [CONT'D]

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption **ON** the premises

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Margaret Gakenia Twist

Registered number of holder, for example company number, charity number (where applicable):

Not applicable

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Margaret Gakenia Twist

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:

Personal Licence: LN/000015401

Issued by: London Borough of Haringey

Annex 1 –Mandatory Conditions

1. No supply of alcohol may be made under the Premises Licence –
 - (a) At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
 - (b) At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
2. Every supply of alcohol under the Premises Licence must be made, or authorised by a person who holds a Personal Licence.
3.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises.
 - a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
 - e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licences must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

Annex 1 –Mandatory Conditions

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-
- (a) a holographic mark or
 - (b) an ultraviolet feature.
6. The responsible person shall ensure that –
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Minimum Drinks Pricing

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 –
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula –
$$P = D + (D \times V)$$
Where –
 - (i) P is the permitted price
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
 - (i) The holder of the premises licence
 - (ii) The designated premises supervisor (if any) in respect of such a licence, or
 - (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;

Annex 1 –Mandatory Conditions

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Door Supervision

All individual(s) at the premises for the purpose of carrying out a security activity must

- (a) be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- (b) be entitled to carry out that activity by virtue of section 4 of that Act.

Annex 2 – Conditions consistent with the Operating Schedule

THE PREVENTION OF CRIME AND DISORDER

A digital CCTV system will be installed in the premises.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.

Provide a linked record of the date, time of any image.

Provide good quality images - colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.

An incident log shall be kept at the premises and made available on request to the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

A minimum of 1 S.I.A registered security staff to be present from 2300 until venue closes should time of closure be after 0000.

The Premises Licence holder will provide the Police with contact details of at least two members of staff (or other person(s)) who are trained and familiar with the operation of the equipment so that, at the expense of the Premises Licence holder, they are able to check that the equipment is operating properly and that they are able to provide copies of recorded data upon request and within no more than 12 hours from the time of the request.

The Premises Licence holder / Designated Premises Supervisor must notify the Licensing Office or the Police in the event of CCTV breakdown or malfunction as soon as is reasonably practicable and in any event within 24hrs.

Customers are to be prevented from leaving the premises with glasses or open bottles.

The designated premises supervisor will ensure that he/she gives written authorisation to individuals whom they are authorising to sell alcohol in their absence. This should be maintained and made available for Authorised Officers.

No external street drinking by patrons will be permitted.

Patrons are to use a designated external area for smoking.

All alcohol is to be displayed / stored behind the counter.

Annex 2 – Conditions consistent with the Operating Schedule

Any person who is authorised to sell alcohol at the premises will be provided with training on first appointment and on a regular basis thereafter. Training will include information on how to prevent underage sales and any other relevant matters. A written record will be kept of all training provided and this record will be kept on the premises for inspection by any Responsible Authority.

A minimum of two A4 notices stating CCTV is in operation will be displayed throughout the premises where the public have access.

PUBLIC SAFETY

The fire escape route must be maintained and kept clear at all times the premises is in use.

The licensee will ensure all fire gates/doors are unlocked and easily accessible.

The Licensee will ensure all staff are aware of their social and legal obligations, and their responsibilities regarding the sale of alcohol.

All staff will undergo training to ensure compliance with the four licensing objectives. Training records will include date of training and kept on the premises. Training records will be signed by the member of staff receiving training and then countersigned by the Designated Premises Supervisor.

Fire Safety measures will be maintained and in good working order, their adequacy will be determined on a regular basis, by the carrying out of a fire risk assessment as required by, and in accordance with regulatory reform (fire Safety) order 2005.

An adequate and appropriate supply of first aid equipment and materials will be available on the premises.

THE PREVENTION OF PUBLIC NUISANCE

Prominent signage will be displayed reminding patrons leaving the premises to do so quietly.

Outside Areas

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly. The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

Deliveries and collections

Deliveries and collections associated with the premises will be arranged between the hours 08:00 – 20:00 so as to minimise the disturbance caused to the neighbours. This includes refuse collections.

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed

Annex 2 – Conditions consistent with the Operating Schedule

Plant and machinery

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise.

Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Patrons entering/exiting premises

There will be no queuing outside the premises.

Where people queue to enter the premises a licensed door supervisor shall supervise and ensure that potential patrons behave in an acceptable manner.

Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

Prevention of nuisance from litter

Adequate receptacles for use by patrons will be provided. The positioning of the receptacles will be agreed with the licensing officer.

Licensed activities

Shall cease 30 minutes before the premises closes

Prevention of Nuisance from Odour

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

Prevention of nuisance from light

Illuminated external signage shall be switched off when the premises is closed

THE PROTECTION OF CHILDREN

Challenge 25 will be implemented

Staff will only accept the following valid forms of identification:

- Photo driving licence
- Valid passport
- Home office approved ID card
- Proof of age standard scheme (Pass hologram)

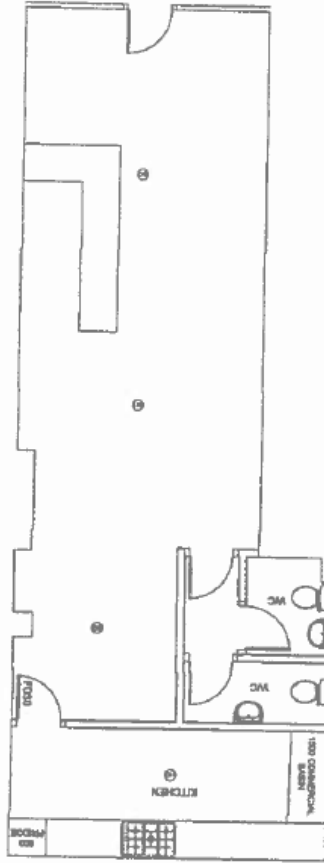
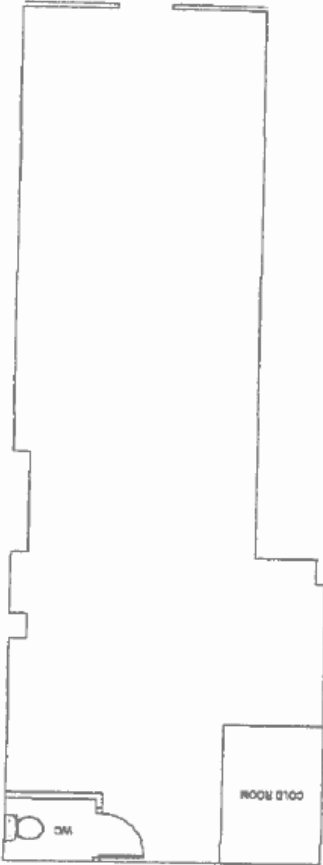
Annex 3 – Conditions attached after a hearing by the licensing authority

Not applicable

Annex 4 – Plans

PLATFORM
DESIGN & BUILD

THE PLATFORM OF THE UNIVERSITY OF WINDHOLE IS A PART OF THE UNIVERSITY OF WINDHOLE CAMPUS DEVELOPMENT PROJECT. THE UNIVERSITY OF WINDHOLE IS THE CLIENT OF PLATFORM DESIGN & BUILD.



Scale Bar - 1:100

/Users/S.Ali/Desktop/OneDrive/PLATFORM

PROJECT:

DRAWING TITLE:

Existing & Proposed
Floorplans & Elevations

REF	NO	FOR	EXT/01
SCALE	DATE	DRAWN	
1:100 @ A3	06/09/18	Solair Ali	

THE CONTRACTORS ARE TO CHECK ALL DIMENSIONS, GRADE, RISES AND GENERAL CONDITIONS ON THE SITE BEFORE COMMENCING WORK. THE CONTRACTOR SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS FROM THE LOCAL AUTHORITIES. THE CONTRACTOR SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS FROM THE LOCAL AUTHORITIES.

Appendix 2

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***** **START SENSITIVE INFORMATION NOW – NOT FOR PUBLIC
DISCLOSURE** *****

Checks on the venue have been completed on police indices which show the following reports on the location below:

In **2021** reports of covid breaches at venue were made:

CAD 7615/01JAN21 – Informant states Covid breach at bar, can hear music and loud voices. Officers attended. Around 6 persons inside, all told to leave and advised re covid breaches.

CAD 5970/11JAN21 – Informant states shouting from premises, believed fight. Officers attended, parties had left.

CAD 636/13FEB21 – Reports that the venue is having loud parties and playing music. States it usually starts around 7pm, they let people in and close the shutter. Due to call coming in during early hours officers were unable to gain further information from informant. Op Pima Serial (target breaches) attended evening of 14th, shop shutter closed, padlocked and venue in darkness.

In **2022** the following reports were made to police:

CAD 1725/22JUL23 - MOP has called Police to report ASB from outside the location in the early hours of the morning. MOP states this is ongoing with noise nuisance, drugs in the area & Balloons being used. Details shouting, swearing and drinking on the street from early in the morning. Happens every weekend.

CAD 4121/15AUG22 – Loud shouting and music coming from venue.

CAD 1224/08OCT22 - people keep coming in and out they are drunk and being loud.

CAD 1941/04JUN22 – Complaint stating venue playing music from yesterday until now (0814hrs). PC EWART called venue and spoke to Ms TWIST at 1800hrs (04/06/2023) T02081275260 - initially Ms TWIST could not hear the officer due to the noise of music in the background. She was informed they must turn the music down and that as per their licence they could not cause any public nuisance whereby the music could be heard beyond the boundaries of the premises and that we had received complaints. She was apologetic, explained that jubilee celebrations may have gotten them carried away and that the music would be turned down and we would not get any more complaints.

In **2023** the following was found in regards to the address:

CAD 991/28JAN23 – Inft states it is believed there is a male in the location with a gun.

CAD 1531/05FEB23 - inft states there is an illegal club at location.

CAD 1247/09APR23 - inft states customers from bar/restaurant are causing disturbance o/s in the street, smashing bottles this bar should have closed hours ago according to hours listen online

CAD 2064/27MAY23 – TTK within the premises. 2813918/23

CAD 1437/03JUN23 – Nightclub playing loud music and drugs being sold and people smoking.

CAD 1051/03JUN23 – Inft states venue is being run like a night club, there are people in there smoking and drinking and keep allowing people inside with doors locked.

CAD 1426/11JUN23 – Inft, bar is making a lot of noise, they are smoking weed

CAD 3153/02JUL23 - CRIS 2817362/23 - 03/07/2023 – GBH at ANOTHER venue but noted that one suspect arrested for the GBH was Ms TWIST.

EMAIL On the 14th June 2023 PS JONES sent an email to Ms TWIST in regards of reports of ASB and drug taking.

Furthermore, Ms TWIST came to notice to the police licencing team on 03rd JULY 2023. This was after Ms TWIST had been arrested at a nearby venue (Q-VIBES LOUNGE, 428 WEST GREEN ROAD N15) for an allegation of GBH whereby it was alleged that Ms TWIST has had a verbal altercation, escalating to the victim being hit over the face three (3) times with a metal bike chain. Police attended this other venue whereby Ms TWIST was arrested for the assault. A later counter allegation of assault however was also made by Ms TWIST after her detention in police custody. This case has now been closed due to insufficient evidence to proceed on either side by the investigating officer. Due to this incident however the police licencing team made contact with Ms TWIST as this is not behaviour we would expect from a PLH or DPS who holds a form of responsibility not only to her venue but also to members of the public who may attend her venue.

Police attended the venue multiple times to conduct a licencing check on the venue however the venue appeared closed and shutters were down, this was on the following dates:

03/07/2023 - I have tried to call the PLH however I could not get through, no option to leave a voicemail. I have now sent an email to PLH to invite her to the station for a meeting on Wednesday as a matter of urgency to go through her premises licence and role as a DPS.

05/07/2023 - VISIT (ONSITE VISIT)

DPS did not turn up at the police station for emailed time. Unable to reach on phone. Venue Visited to discuss current issues and counter allegation and remind of licencing objectives. Venue was closed.

19/07/2023 - Spoken in depth with Ms TWIST on the phone, A meeting has been arranged for her to attend Edmonton Police station TOMORROW 20/07/2023 at 1500 hours so that this can be discussed in person. Email sent to Margaret reiterating this meeting in writing.

On 20/07/2023 a meeting was held with Ms TWIST at Edmonton police station after contact was able to be made with her. It was discussed in depth regarding complaints around the venue and stern reminder about Ms TWIST's obligation as being a PLH and DPS.

Ms TWIST has stated that the following measures are going to be taken by herself in the venue to minimise future complaints.

1. Refusals log to be kept updated containing all incidents or ejections of premises.

2. Security to be advised of recent complaints and to be directed to moved people on from venue in a quietly manner at close.
3. Music and lights to be turned on at the moment last orders are being taken which is 30 minutes prior to close. This is to prevent stragglers.
4. Consideration on whether alcohol needs to stop being sold at an earlier time based on an assessment of current punters.
5. No staff meetings to be held inside the venue after hours. Unless it is an emergency meeting, all debrief meetings to be held the next day.

05/08/2023 - VISIT (ONSITE VISIT)

Visited venue at 2030hours, venue was closed with shutters down.

CAD 2300/09JUL23 (0913hrs) – Inft states the shutters to the venue were down but people have just come out of them and are now fighting in the street.

CAD 1725/22JUL23 (0707hrs) - Shouting, swearing and drinking on the street from early in the morning. Happens every weekend been happening since 0300hours.

CAD 1565/26AUG23 (0628hrs) – There was a fight at location involving broken bottles and now a car has driven into people and drove off. Police attended but no one would engage with police or substantiate any offences.

CRIS 2824450/23 – 0500hours – Affray fight outside the location 2 people arrested.

CAD 3651/22SEP23 (1315hrs) - Inft who is MS TWIST states that last Friday 15th September a large group of men were outside her venue with knives and that she was scared to leave the premises. States police attended however as stated on the report a record of this could not be found. Appointment booked in with Ms TWIST.

CAD 7035/23SEP23 (2007hrs)

***** SENSITIVE INFORMATION FINISH*****

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L.B. Haringey
2nd Floor River Park House
225 High Road
London N22 8HQ

Licensing Unit
Edmonton Police Station
462 Fore Street,
London
N9 0PW
PC Jade HAYNES 3719NA

9th October 2023

**RE :Application for the Review of a Premises Licence or
Club Premises Certificate under the Licensing Act 2003**

**CONNECT BAR AND RESTAURANT, 71 Turnpike Lane
N8 0EE**

Dear Licensing Team,

The police have been made aware that Haringey Noise and Nuisance team are seeking a review of this premises licence. This is on the grounds that they have an extensive history over the past year of complaints to themselves, totalling 54 reports stating that the premises, are staying open and operating beyond the permitted hours of their licence. It also states that the PLH/DPS of the premises was also in breach of her licence, stating that when attended CCTV could not be operated and was not working inside. They requested to view the CCTV due to a belief of licensable activities taking place in the form of lock-ins within the premises beyond licensable hours.

We the police **support** the review which has been initiated by the Noise Nuisance team, and hereby formally make representations in regards to this. We note that the Noise nuisance team have suggested a review of the operating hours, and that the licencing objectives are not being adhered to and have suggested different operating hours to reduce the risk to public nuisance. We the police make representations in order to **fully revoke the premises licence**. As stated by the noise nuisance team, it is not believed that Ms TWIST can uphold the licencing objectives and that believed

lock ins are being held past the current operating hours already. Therefore it is believed that if only the hours on the licence are changed in order of this, it is likely that Ms TWIST will just continue to operate past the reduced operating times.

Additionally police indices have been interrogated and numerous references of noise, fights complaints etc have been found

See annex 1 for further.

We the Police therefore support the Local Authority in this review in that we feel the following licensing objectives are failing to be upheld:

- Prevention of Crime and Disorder
- The prevention of Public Nuisance

In summary

It is of the police opinion that this venue is a bacon for anti-social behaviour and it is of the belief that the PLH knowingly holds lock-ins after hours in the venue completely disregarding the conditions of upholding the licencing objectives. A meeting was held with the PLH recently in regards to noise to which the PLH stated they have meetings to wind down in the venue after closing hours. It was advised to put a stop to this and for meetings to be held at the venue the following day during opening hours. It is believed that it is in fact not meetings during these hours, and that it is actually in fact a continuance of drinking and partying at the venue and this is what is in fact causing the noise complaints.

If these premises are allowed to continue trading it is the belief of the Police that breaches of the Licensing Act and a clear nuisance to the public will continue, clearly speaking to the licensee in order to resolve these complaints has had zero input in mitigating this nuisance and has not acted in any way as a deterrent. We therefore ask that the Subcommittee revoke the premises licence to prevent the continued disregard for the objectives continuing.

I reserve the right to provide further information to support this representation.

Regards,

PC Jade Haynes
North Area Licensing Officer

STATEMENT OF WITNESS

(Criminal Procedure Rules, r. 16.2; Criminal Justice Act 1967, s. 9)

URN

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Statement of: Constable Ellis West
Age if under 18: Over 18
Occupation: Police officer

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: 

Date: 30 Oct 2023

I have recorded my attendance to this incident on my Body Worn Video camera. The footage of which I exhibit EAW/01.

I have not viewed this prior to writing this statement.

On 16 SEPT 2023 I was on duty in police uniform attach to NA50N with PC 1367NA. This is a marked van. NA50N were assigned to CAD 1504 at CONNECT BAR AND RESTAURANT, N8 to reports of 20 males fighting.

Myself and PC 1367NA arrived at 0506HRS to a group of males standing outside the venue and as we arrived, there were multiple people entering the CONNECT BAR AND RESTAURANT as well as leaving. There was a large crowd of males being aggressive and hostile towards us as we arrived so more units were called to assist due to the mass amount of males and only myself and another officer. The males were seen pushing each other and shouting before we exited the vehicle and as we exited, they dispersed with some males going back inside the bar and others walking away from the scene. Further units attended and a colleague alerted me to the fact that there were TWO (2) machetes on the pavement which had been discarded. I moved the machetes into a police vehicle to prevent further harm and to secure evidence. As myself and other officers were working on dispersing the crowd, a fight broke out between two women who had just left the venue. They began fighting and as officers attempted to separate them, bottles were being thrown and glasses were smashed as people from the venue were drinking outside on the pavements as well as leaving the venue with glasses and bottles in their hands. I then arrested a female and my colleague arrested another female for the affray and NA2N contacted NA400N to authorise a dispersal order due to the amount of people outside the venue to maintain public safety control. People continued to leave the venue throughout the time I was at the location and it was unsure how many people were still inside. The music was still playing and members of public were drinking from glasses and bottles outside on the pavement and then re-entering the venue throughout the incident. A dispersal order was then authorised by NA400N and officers at the scene began dispersing the crowd to prevent further harm and manage public safety.

Signature: 

Signature Witnessed by:

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Appendix 3

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From: Daliah Barrett <Daliah.Barrett@haringey.gov.uk> **On Behalf Of** Licensing
Sent: Tuesday, October 3, 2023 11:12 AM
To:
Cc:
Subject: FW: Connect bar licensing review

Thank you for the email.

Please clarify if you are acting for Ms Twist ?

We note that it is signed off in Ms Twists name and not your own?

Are you writing a letter of support for Ms Twist? If so please do so in your own right and attach your address to make a valid representation.

Regards

Licensing Team

From: Donna Byrne <
Sent: Tuesday, October 3, 2023 10:56 AM
To: Licensing <licensing.licensing@haringey.gov.uk>
Cc:
Subject: Connect bar licensing review

Haringey Council Licensing Team,

Following the email Ms Twist received in regards to the licence review, this is the response in the case of Connect Bar and Restaurant.

The case brought against Ms Twist is the presence of people within the premise outside of licensing hours. Those found within the premises had been family members and close friends to Ms Twist who had gathered to connect after the horrific passing of someone close to the community. In a time when Ms Twist was grieving the few had held a meeting, in respect to traditional African culture, to organise money and contributions towards the funeral. The doors had been shut and shutter were closed off to members of the public; Ms Twist was not operating the business. This has been a private family meeting on at a premised that was easily accessed by members in this grieving community. Ms Twist has had occasions when external figures had become a public nuisance within the vicinity of the business, but not exiting from nor entering into. Ms Twist bares no responsibility over these figures, having closed the business and no longer operating, but is being penalised for their actions. Ms Twist has demonstrated multiple times in which she has worked with the council to improve issues in N3 community, volunteering evidence, cctv footage, constant communication with the council.

If any further clarification is needed please contact via this email.

All the best,
Miss Twist

From: Donna Twist
Sent: Monday, November 6, 2023 9:26 PM
To: Licensing <Licensing.Licensing@haringey.gov.uk>
Cc:
Subject: Connect Restaurant Licence Review Hearing

To the haringey licensing team,

I am writing ahead of the connect bar and restaurant licensing hearing scheduled in the 16th of this month. I would first like to communicate that I, Donna Twist, will be acting as representative of the restaurant. My address; 376 St Annes Road, N15 3ST.

Initially, I'd like to rebuttal against the notion for a council hearing. The grounds for the license review are haphazard; the issues which Haringey council have brought against Connect Restaurant and Bar have little reflection of the conduct of the business. As noted, via multiple email chains, the day in which council staff had come to visit the premises, Ms Twist had not been operating the business (despite being well within her licensing hours) but had closed the business for a private meeting with her close family and circle in response to the news of her Aunty passing. To this I have attached the death announcement and multiple statements written by those present that day.

Nonetheless, if a hearing is to proceed, Ms Twist intends to be present with myself, Donna Twist, acting as presentation, no witnesses will be called to the hearing.


She has built this business up herself, alone as a single mother in a new country she has committed to bettering herself and others. If anything Ms Twist has been a victim. To use a case in which Ms Twist had visited a different establishment which holds no relation to Connect Bar, and had been attacked by the owner out of moment of misplaced rage and jealousy. Ms Twistr has submitted to the police a case against the women (evidence for the case encased). In addition; locals in the area have been cyber bullying my mother via social media, Facebook, using racial charged aggression to target and slander the business.

The issues against Ms Twists business could also be inferred to carry racially charged origins. As explained as per African culture Ms Twist had spent from early hours of the morning to the afternoon crying and mourning her dear Aunty. She had not been drunk as she'd been horribly accused her of, she had been grieving. This day lacks real relevance to the issues brought against her. It had been during her licensed operating hours and had been a peaceful gathering of individuals. There is little reason for the license to be brought under review, irregardless of a hearing.

Ms Twist takes pride in the security she thoroughly vets and hires to work in Connect Bar. On the night of the 11th of August, Ms Twist had instructed her security that no customers not previously known would be to enter the premises unless the security were able to vouch for their safety. This evening, two men had attended the restaurant along with a regular customer of the establishment. under his vouch, the three men entered only for the third (frequent customer) to leave not long after. The two men, now unknown to the premises, had remained only to cause a disturbance and asked to vacate the premises. This would result in these men frequenting the area of the nights 18th August and subsequently 25th August, again causing disturbances, however with no association to the business now being refused entry onto the property. The men now personally offended had taken it upon themselves to carry weapons when approaching the business. Despite Police being called by Connect Restaurant to defuse the situation, the men have had no charged brought against them. The team have been issued with a crime number to contact the police with if an issue were to occur again.

I stress this issue to reaffirm Ms Twist's vigilance with creating a safe environment within her business, a point which we intend to reaffirm if the hearing is to go forward.

All evidence to which we will address in the hearing can be found attached to this email.



It's with profound sadness that we announce the death of Caroline Nyaguthi who died shortly after 7:30 pm 15th March 2023.

She was a daughter to the late Christine Wacuka, wife to James Nguyo, mother to Jennifer Wamuyu and Alvin Muna, sister to Henry Nyaga, aunt to Margaret Twist, Gérard Tumbe and William Chanda. Friends to many in Kenya and London.

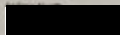
Family and friends are meeting daily at Blue springs in Kenya and in London.

Burial will be on 28th march 2023

Mr. Andrew Shama Njenga

I would like to make a statement that I, the above named person, was attending Connect Bar and Restaurant 23, Tumbeke Lane, Nairobi to commemorate and fundraise for my aunt's burial on the 20th of March 2023.

On this date, the venue was closed to the public and all in attendance were extended family and friends of the deceased to allow us to mourn and fundraise in the way of our culture.



<https://www.instagram.com/andrewshama>





On Friday, April 14, 2023, 10:22 am, Margaret Twist [redacted] wrote:

Hello Craig,

I am currently away but I would be happy to help resolve this matter once I am back.

In regards to fights outside the property I would like to stress after my closing hours I stay inside to clean. I have outsourced security to deal with matter such as this as I am alone most night other than those that I hire staff to help me.

Violence is not tolerated by my staff or by myself as a company, this is not something we encourage and for that I would like it to be taken into account these occurrences are never within the property itself. I have little control over what others do upon leaving despite my discouragement.

I can arrange a date for someone to have the cctv checked and once done you are more than welcome to come and view it.

Best,
Margaret twist

This message and its attachments are private and confidential. If you have received this message in error, please notify the sender and remove it and its attachments from your system.

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Registered Office: 309 Regent Street, London W1B 2UW.

Licence holder correspondence

From: Donna Byrne <

Sent: Tuesday, October 10, 2023 9:17 PM

To: Licensing <licensing.licensing@haringey.gov.uk>

Subject: Margaret Twist Connect bar and restaurant

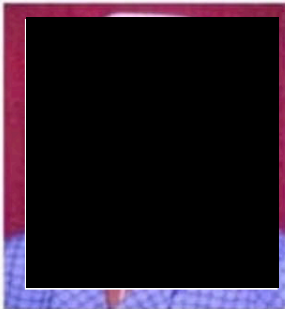
To Haringey Licensing team,

In response to your previous email, yes I will be acting on behalf of Ms Twist. Continuing on, I have attached written statements from those present the day licensing members had approached the business stating and validating points made that their purpose for their attendance was to mourn and prepare for the funeral of a loved one. Ms Twist has previously stated the racially charged victimisation she has faced from her neighbours in the area. On occasions likening her to a primitive being due to her accent, she has constantly faced mockery and ignorance from her neighbours. It would be safe to assume these issues have escalated to harassment of her business with these neighbours being the perpetrators of false claims made against her.

In réponse to the police advice, its imperative to state the issue that had occurred at a separate venue with charged of GBH had actually been an issue against Ms Twist with the police dropping their case and in fact pressing charges against the opposing individual. Ms Twist cannot have issues of her victimisation used against her and her business, this is not a fair judge of character nor the situation at hand.

Please don't hesitate to contact if further clarity is need.





Caroline Nyaguthi

It's with profound sadness that we announce the death of Caroline Nyaguthi who died shortly after 7:30 pm 15th March 2023.

She was a daughter to the late Christine Wacuka, wife to James Nguyo, mother to Jennifer Wamuyu and Alvin Maina, sister to Henry Nyaga, aunt to Margaret Twist, Gérard Tumbe and William Chanda. Friends to many in Kenya and London.


Family and friends are meeting daily at Blue springs in Kenya and in London.

Burial will be on 28th march 2023

RE: Andrew Sifuma Njanga

I would like to make a statement that I, the above-named person, was attending Connect Bar and Restaurant (71 Tunjike Lane, NBOKE) to commemorate and fundraise for my aunt's burial on the 26th of March 2022.

On this date, the venue was closed to the public and all in attendance were extended family and friends of the deceased to allow us to mourn and fundraise in the way of our culture.


[Redacted Signature]
[Redacted Email Address]

To whom it may concern,
I am Marshall King Mwangi
w/o burial arrangements
wed. meeting at connect bar & restaurant
one wed 4th 03 2025.

I hereby affirm that on the night
of Saturday 26th March 2025, I was part of
the meeting which took place at connect bar
and restaurant.

The main objective of the meeting &
party family members and the agenda was
to plan, organise and facilitate the burial
proceedings back home.

Any other info can contact me direct
on my phone number 02404331977, Address
C4 9DC, 21 Mylston Avenue, Chingford.

Marshall King
Wed 4th 03 2025.

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